

Grievance Redressal Forum  
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/DED/ (Final Order)/ 1695 (4)

Date: 27/04/24

Present:

Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

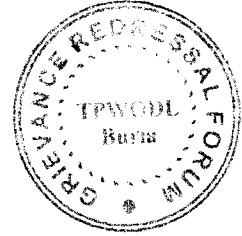
1	Case No.	BRL/312/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Purna Chandra Pradhan C/O-Ashok Kumar Pradhan At-Talkudar Po-Utunia Ps-Kundheigola Dist-Deogarh		4141-1311-0085	9777023383
3	Respondent/s	S.D.O (E),Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	22.03.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	22.03.2024			
9	Date of Order	27/04/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

**Place of Camp:** ESO Office, Budhupal, Deogarh, TPWODL

**Appeared**

**For the Complainant-** Purna Chandra Pradhan  
Represented by Ashok Kumar Pradhan

**For the Respondent -** SDO(Electrical), Deogarh, TPWODL.



**GRF Case No- BRL/312/2024**

Purna Chandra Pradhan  
C/O-Ashok Kumar Pradhan  
At-Talkudar  
Po-Utunia  
Ps-Kundheigola  
Dist-Deogarh  
Consumer No.- 4141-1311-0085

**COMPLAINANT**

**VRS**

SDO(Electrical), Deogarh, TPWODL.

**OPPOSITE PARTY**

**GIST OF THE CASE**

Ashok Kumar Pradhan on behalf of consumer Purna Chandra Pradhan appeared on Dt. 22.03.2024 at the camp held at ESO Office, Budhupal and submitted a written complaint wherein he has stated billing dispute & request to revise/rectify the same.

**SUBMISSION OF OPPOSITE PARTY**


The opposite party has submitted billing abstract from March-2021 to Feb-2024, a PVR carried on 19.04.2024 & also submitted a written statement in this case.

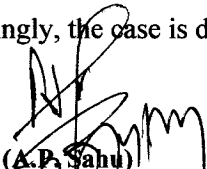
**OBSERVATION**


The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 1KW with date of initial power supply 08.04.1997. This case is coming under CHP (Complain Handling Procedure) & this Forum has handed over the copy of the complaint to the opposite party to take decision at there end with intimation about the action taken to this Forum.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

  
B. Mahapatra  
(Co-Opted Member)  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.P. Sahu)  
Member (Member)  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
A.K. Satapathy  
(President)  
Grievance Redressal Forum  
TPWODL, Burla - 768017

1. Purna Chandra Pradhan, C/O-Ashok Kumar Pradhan, At-Talkudar, Po-Utunia, Ps-Kundheigola, Dist-Deogarh
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

“If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums.”